

# HOW TO SUBMIT A CLAIM



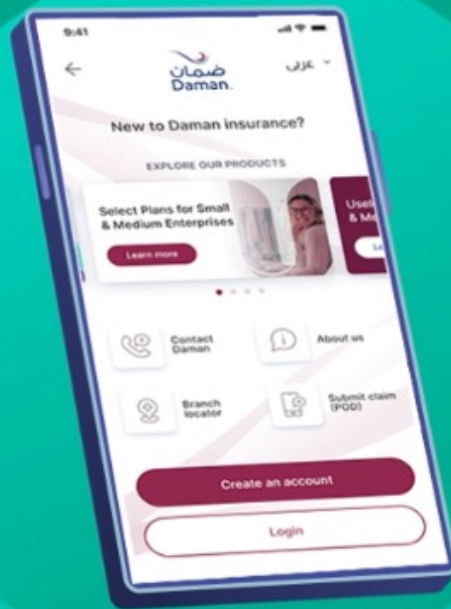
If you received medical treatment or service outside your plan's provider network,



**you may have paid for medical services upfront.**



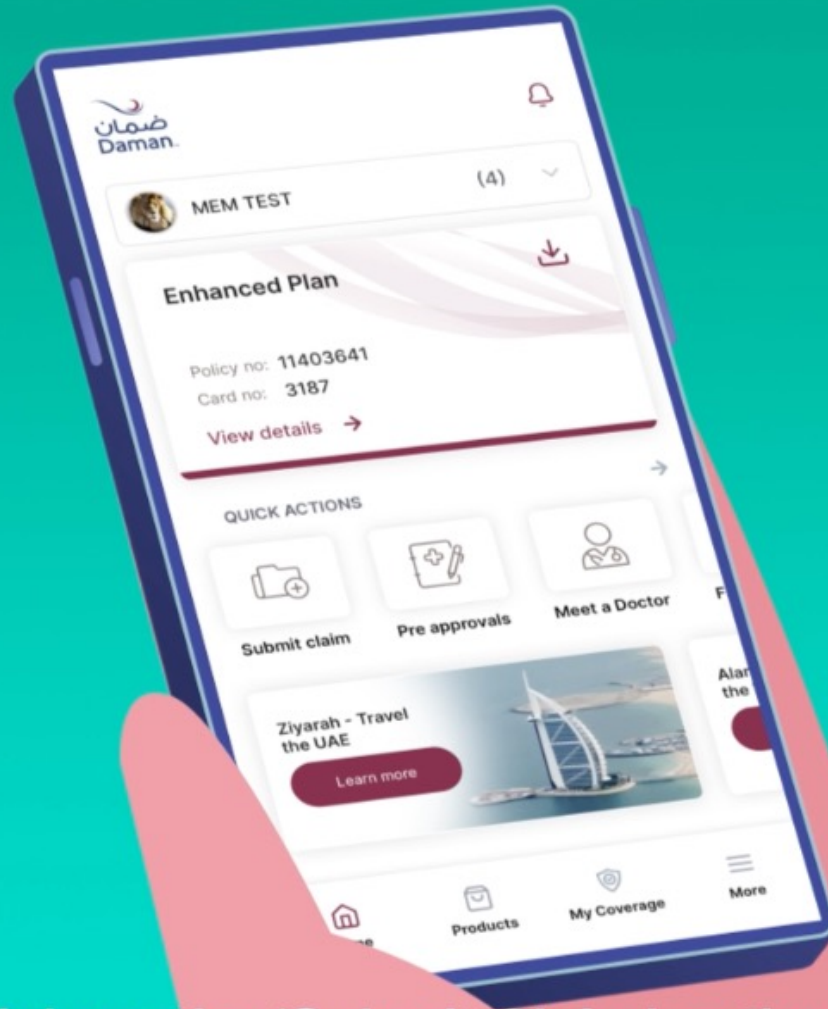
**Sarah will show you how to submit a claim effortlessly, so you can claim back your expense.**



**You can submit a claim through the Daman App**



or MyDaman account in 3 simple steps.



If it's through the app, click on the 'Submit Claim' option from your Quick Actions menu

Bank Details

1 2 3 4

Bank Inside UAE Bank Outside UAE

Iban \*

AB 12 ABCD 102030 12345

Beneficiary name \*

Enter the name

Enter the name in English as registered with your bank. In case the name does not match, payment will not be processed

Continue

Enter your bank details

Claim details

← 1 2 3 4

Member Name \*

Mohamed Hussain

Country Of Medical Facility

UEA

Currency

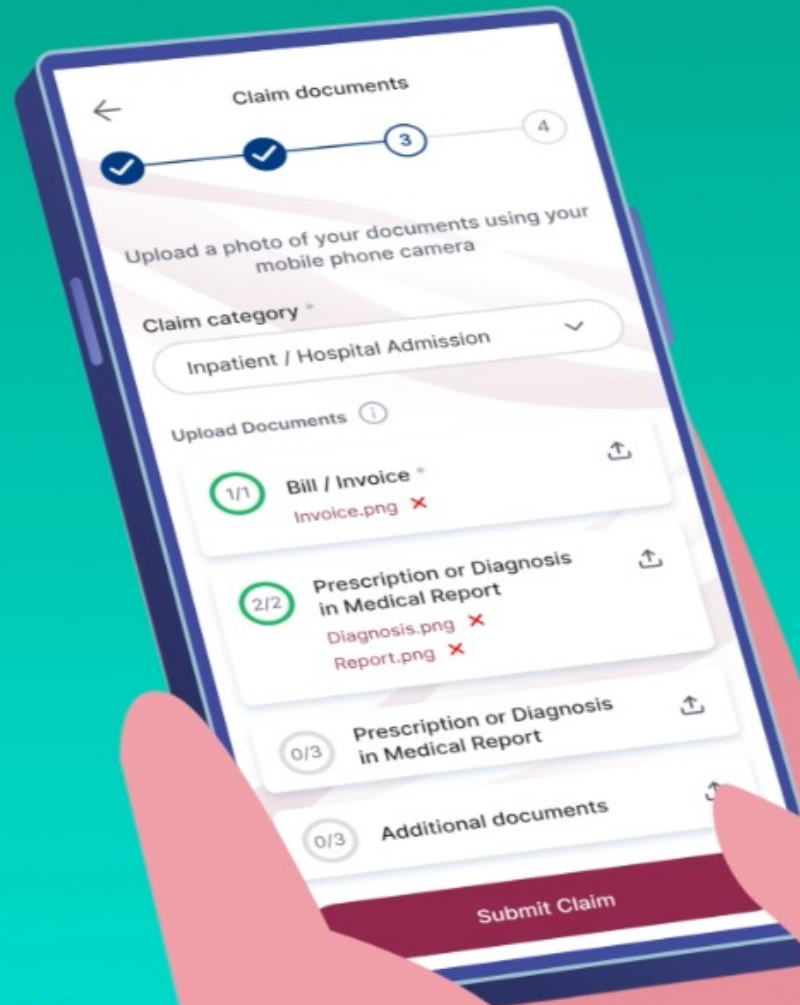
UAE Dirham (UAE)

Invoice amount \*

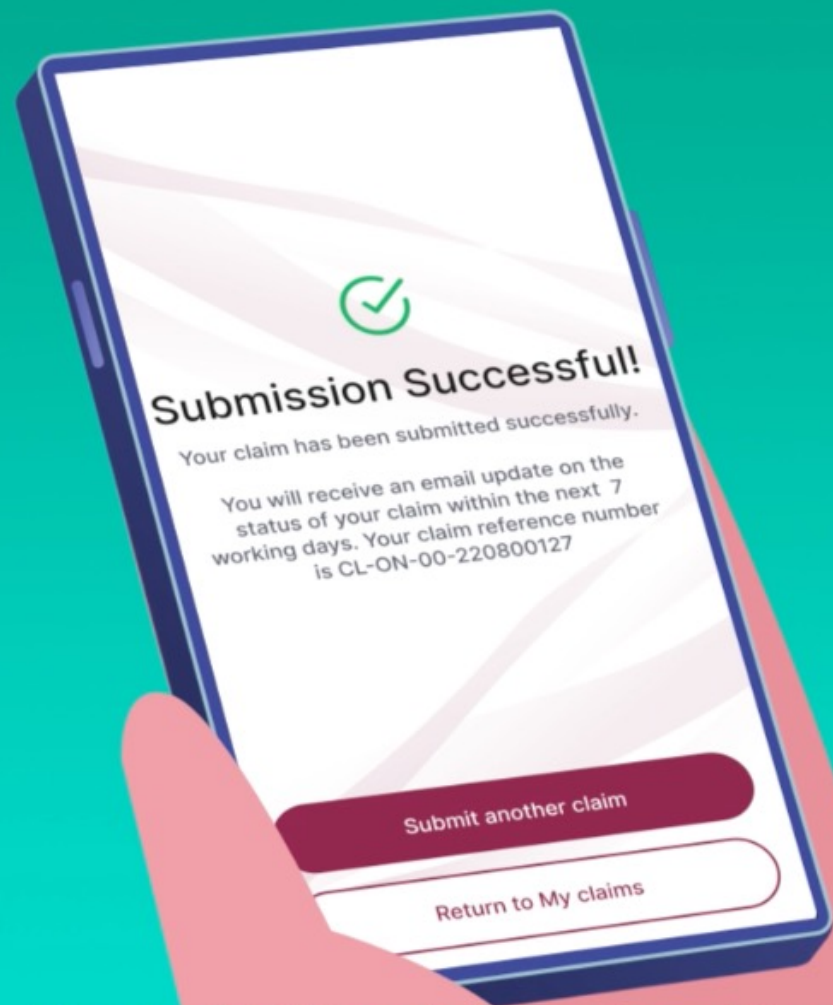
2

Continue

and claim details.



Upload the required documents and submit claim.



**That's it! We told you it's effortless!**



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