

Required Documents for Reimbursement & Important to Note

Required Documents for Reimbursement:

- Invoices/bills with a breakdown of each medical service and its unit cost. It must show a confirmation of payment or a corresponding receipt.
- Complete medical report/ discharge summary or a precise identification of the illness (diagnosis) or a description of the symptoms by the doctor.
- Prescription(s) for medications and medical appliances.

Important to Note:

- Submit your claim to Daman within 180 days from the last treatment date, whether within or outside the UAE.
- You can appeal a partially paid or rejected claim within 180 days from the notification date.
- Reimbursements could be based on Reasonable and Customary charges (R&C) if applicable, as specified in your SOB.